

*March 26, 1998*



ADVANCED DATA SOLUTIONS  
2605 Hoover Avenue  
Suites F and G  
National City, CA 91950  
ATTN: Alfred Joseph

Mr. Joseph,

I would like to take this opportunity and thank you for a job well done. Mr. Jackson installed my files last week and everything is back in working order and just in time for all those monthly graphs that were due.

Mr. Jackson has installed a back up system that enables me to back up my entire hard drive on a weekly basis. But just in case we ever have this problem again we are definitely keeping your number on file for any future service.

Again, thank you, it's been a pleasure doing business with you.

Sincerely,

A handwritten signature in cursive script that reads "Joanna Smith".

Joanna Smith